



Within the scope of the Law No. 6698, Personal Data Protection

Description text

Bağcı Turizm Otelcilik Ltd.Şti. (Montaverde Hotel & Villas) We respect and care about the privacy of private life. For this reason, we would like to inform you about your rights about the use and protection of your personal data within the scope of the Law on the Protection of Personal Data (after that “KVKK”).

a) Data Officer

Bağcı Turizm Otelcilik Ltd.Şti. (Montaverde Hotel & Villas.) The Law on the Protection of Personal Data No. 6698 will be referred to as “KVKK and we inform you that we have committed it as a data officer within the scope of other legislation.

b) Personal data processed

In accordance with KVKK and other legislation, the personal data categories and explanations to be processed within the scope of the Objectives and Legal Reasons specified in the Lighting Text within the scope of the Law on the Protection of Personal Data No. 6698 are as follows:

Identity Information: Name-Surname, Birthplace and History, Nationality, T.C Identity Number, accompanying guest name-surname, birthplace and date

Contact Information: Address, phone number, e-mail address

Financial Information: Bank Account Information

SPECIAL QUALITY PERSONAL DATA: Photography, Health Status and Drug Use Information

Other: room number, vehicle plate information, cigarette information, allergen status information

c) For what purpose personal data will be processed

Your personal data,

- Execution of processes related to accommodation service,
- Monteverde Hotel & Villas offered by the products and services required by our business units
- Ensuring and increasing customer satisfaction,



- Collection and evaluation of complaints and suggestions, if any, about Hotel & Villas products and services in Montaver,
- Recommendation of the products and services offered by Montaverde Hotel&Villas; Planning and/or execution of market research activities for sales and marketing of products and services,
- Providing legal, technical and commercial safety of the persons concerned with a business relationship,
- Monitoring and execution of legal affairs,
- Execution of finance and/or accounting works,

“A) Explanted in the laws specified in Article 5 (2) of the KVKK for its purposes,“ c) Provided that it is directly related to the establishment or performance of a contract, it is necessary to process personal data of the contract ”,“ Ç) Data Officer's legal obligation. to be compulsory to bring ”,“ e) The establishment of a right, the necessity of processing data for the use or protection ”will be committed within the legal reasons.

Your personal data will be processed in accordance with the legal reasons specified in the KVKK and Electronic Commercial Code in order to inform you about the campaigns and innovations for Montaverde Hotel & Villas Services.

d) Who and for what purpose the personal data processed can be transferred

Your personal data will be conveyed for the purposes mentioned below in accordance with the Articles 8 (2) of the KVKK, without the explicit consent of the person concerned:

- It will be shared with law enforcement officers in order to fulfill our legal obligations arising from the relevant legislation.
- In order to carry out finance and/or accounting works within the scope of the collection of wages for products and services, it can be shared with notary, enforcement offices and/or courts if necessary.
- In order to fulfill legal obligations in accordance with the relevant legislation, it may be shared with the relevant public institutions and organizations in case of requirement or request.
- It will be shared with the contracted cargo company in order to deliver the goods left and forgotten in the hotel.
- In order to follow the legal processes, our lawyers can be shared as much as necessary within the framework of the obligation to store secrets.

e) Method and Legal Reasons for Personal Data Collecting



In order to fulfill the objectives specified in paragraph (c) of this text, your personal data is obtained in oral, written or electronic environment by automatic or non -automatic methods based on the legal reasons specified in Articles 5 (2) and 6 (2) of the KVKK:

- Filling out forms by the relevant person, sending an e-mail message, contacting phone call, visiting the website and contacting social media platforms.
- Transmission through online sales platforms, tourism agencies, organization companies, business card shares during visits to fair or seminar, through solution partner institutions or organizations.
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f) Storing time of personal data

In the Montaver, Hotel & Villas deletes, destroy, destroy or anonym the personal data with the expiration of the mandatory storage times determined within the scope of laws and other legislation.

g) Data Owner's Rights,

Within the scope of KVKK, you have the following rights regarding your personal data:

- Learning whether personal data is processed,
- If personal data are processed, don't request information about it,
- Learning the purpose of processing personal data and whether the utility is used for their purpose,
- Knowing third persons with personal data transferred at home or abroad,
- In case the personal data is incomplete or incorrectly processed, don't want them to be corrected,
- In case the reasons for the processing of your personal data are eliminated, asking for deletion or destruction of the data,
- Don't ask for your information to be notified to third parties where personal data are transferred if you are transferred or deleted by your request,
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- Request the damage to be eliminated in case of damage due to the procedure of personal data in contradiction with the law.

In order to exercise the above-mentioned rights, you need to determine your identity and your written request with your explanations about your rights you want to use "Montaverde Hotel & Villas-Oludeniz Mahallesi. Atatürk (Old) Street. No: 74/1 Fethiye-muğla / Turkey" You can send it to our registered electronic mail address with a secure electronic signature.



In the application that contains your explanations about the right you have as personal data owner and will make to exercise your above -mentioned rights and requesting to use; The issue you requested is clear and understandable, that the subject you request is related to your person, or if you act on behalf of someone else, you must be specially authorized and certified by your authority, the application of the application and the address information of the application and the application of the documents to be added to the application.

In this context, your applications will be finalized within the shortest time period and within 30 days. These applications are free of charge for the time being. However, if the transaction also requires a cost, the personal data protection board may be charged.